



Customer Satisfaction Survey

Our Work

Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
1	2	3	4	5

1. Please rate our general Turn around time ?
2. Please rate the respect of promised delivery date?
3. Please rate your satisfaction with the documentation provided?
4. How satisfied are you with the quality of the work ?

Our Customer Service

1	2	3	4	5
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5. How satisfied are you with Sales employees availability?
6. Please rate the satisfaction with the speed of our response?
7. Please rate the satisfaction with the help or solution provided?
8. How satisfied are you with the overall quality of customer service?

Our Company

1	2	3	4	5
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9. How are you satisfied with the repair/overhaul price we provide?
10. Please rate the courtesy of the general administrative employees?
11. Please rate the warranty respect and warranty period we offer ?
12. Would you Recommend Pole Air as a reliable MRO ?

Yes	No
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Your Name and Company :

Thank you for taking the time to fill out the form - we hope that we can continue to improve our work, services and our general sales care.



OR

VISIT OUR WEB SITE WWW.POLEAIR.COM FOR COMPLETE CAPABILITY LISTING

OR EMAIL ALL YOUR REQUEST TO : POLEAIR@POLEAIR.COM TEL : (514) 636-8154 FAX : (514) 636-0763